

Drive On for Miles.

There's nothing like buying a new vehicle. It looks good. It runs great. And, of course, it has that new vehicle smell. We want you to have that feeling with your new Ford vehicle for many miles to come. That's why we've created the Ford Protect ExtraCARE Extended Service Plan. So you can drive on with confidence, long after that new vehicle smell has faded away.

The Ford Protect ExtraCARE Extended Service Plan is 100% transferable.

Your Ford Protect ExtraCARE Extended Service Plan is transferable, so if you ever decide to sell your vehicle, the new owner can take advantage of the same great coverage. This added benefit may help attract potential buyers, plus it could bring an increased resale value for you. Transfer fee and restrictions apply.



Drive On with First-Class Service.

The Ford Protect ExtraCARE Extended Service Plan is 100% backed by Ford Motor Company.

- Ford-authorized parts are used for repairs
- Factory-trained and certified technicians
- Service provided at authorized Ford or Lincoln dealerships in the U.S., Canada and Mexico

Drive On with Peace of Mind.

The Ford Protect ExtraCARE Extended Service Plan is there with 24-hour Roadside Assistance when the unexpected happens.

- Towing Assistance (up to \$100 per occurrence)
- Emergency Travel Expense (up to \$500 within the first 3 days per occurrence)
- Destination Assistance (up to \$75)
- Rental Vehicle Benefits includes up to 10 days of rental coverage for a covered repair

Drive On with Savings.

The Ford Protect ExtraCARE Extended Service Plan is the affordable way to limit your out-of-pocket expenses and protect yourself from high vehicle repair costs.

- Pay only the deductible amount you selected when it comes time to make a covered repair
- May increase the resale value of your vehicle if you ever decide to sell, because this coverage is 100% transferable (Transfer fee and restrictions apply)
- 0% APR interest-free Installment Payment Plan with flexible payment options is available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice



Drive On with Key Services Option.

The Ford Protect ExtraCARE Extended Service Plan offers a Key Services Option that protects you against lost, stolen and destroyed keys or key fobs.

- If your key and/or fob are ...
 - Misplaced
 - Damaged and will not work
 - Locked in your vehicle
- Your plan will ...
 - Replace your key and/or fob
 - Reprogram your key and/or fob

Not available in all states.



For New Plans:

- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles. Your selected coverage expires upon reaching the earliest of time, mileage or actual hours.

For Used Plans:

Vehicles within the New Vehicle Limited Warranty

- Eligible Ford, Lincoln and Mercury vehicles that have New Vehicle Limited Warranty remaining at the time of purchase – coverage begins at the signature date and current mileage. Coverage ends at the earlier of the number of months purchased or the number of miles purchased from the expiration of the New Vehicle Limited Warranty.

Vehicles outside the New Vehicle Limited Warranty

- Coverage for Ford, Lincoln and Mercury vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage. Your selected coverage expires upon reaching the earliest of time, mileage or actual hours.

For Cab and Chassis/Incomplete Vehicles:

- A variety of unique time/mileage/hour options and deductibles are available within 5 years or 100,000 miles/4,000 hours of the original in-service date.
- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles/hours. Your selected coverage expires upon reaching the earliest of time, mileage or actual hours.



This brochure is intended to provide general information about Ford Protect. Prices and plans may vary, but purchased plans are not subject to change. Plan availability, benefits, coverage and provider may vary by state. For use only with October 2015 contract.

In Florida, Ford Protect on Ford vehicles is a Service Contract from Ford Motor Company (License #12118). Ford Protect on competitive-make vehicles is a Service Contract from The American Road Insurance Company, Dearborn, MI 48126 (Certificate of Authority #09079).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).

ExtraCARE

Extended Service Plan



Go Further

Enjoy your vehicle worry-free, long after your New Vehicle Limited Warranty expires.

- With 113 key component parts covered, you're protected for covered repairs down the road
- Customize a plan that's right for you based on your driving needs

With the Ford Protect ExtraCARE Extended Service Plan, you can protect your vehicle for up to the earlier of 8 years or 150,000 miles.

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. With the high cost of parts and unexpected repairs that come with owning a vehicle, it just makes sense to protect your investment with a Ford Protect ExtraCARE Extended Service Plan.

The numbers speak for themselves: Choose the \$0 deductible option with a Ford Protect ExtraCARE Extended Service Plan.



These examples are based on an average estimated U.S. retail repair cost for 2011-2015 Explorer. Actual repair costs will vary by vehicle and dealer location.



ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Manifold Intake and Bolts
- Manifold (Exhaust and Bolts)
- Oil Pan
- Oil Pump
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump



TRANSMISSION

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Module (External)
- Transmission Mounts
- Transmission Vacuum Module



ELECTRICAL

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)



BRAKES

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders



FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods



REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints



STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings



AIR CONDITIONING & HEATING

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Auto Temp Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Pulley



HIGH-TECH

- Adaptive Cruise Control
- Air Suspension (Selected Electronic Components)
- Instrument Cluster, Electronic (Excluding Dash Pad, Clock, Audio and Visual Equipment)
- Keyless Entry System (Excluding Door Handles)
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- SecuriCode™ Keyless Entry
- Speed Control

